



Crossroads Community Services Board, Farmville, VA

Therapist

June, 2001 to October, 2005

Maintained charts in accord with Medicaid and agency policy; facilitated peer supervision as requested; provided case management to therapy-only consumers; provided emergency services to assigned consumers; provided individual, family and group therapy to community consumers.

Crossroads Community Services Board, Farmville, VA

Emergency Services Therapist

August, 1999 to May, 2001

Conducted the intake process, provided after-hours-on-call and daytime emergency services to community consumers; provided short-term individual therapy.

YWCA, Chesterfield, VA

Crisis Counselor

July, 1998 to August, 1999

Provided after-hour-on-call consultation to relief staff; provided clinical consultation and mentoring to individual pursuing Clinical Nurse Specialist degree; resolved crisis situations; conducted intake interviews; developed and implemented counseling and case management treatment plans for domestic violence survivors; facilitated in-shelter and community support groups; facilitated volunteer training.

YWCA

September, 1997 to July, 1998

Hotline Assistant-Volunteer

Resolved hotline calls, welcomed and oriented new domestic violence survivors to the shelter.

Tucker Pavilion, Richmond, VA

Intake Counselor

July, 1995 to July, 1998

Resolved crisis situations of consumers; conducted assessments; determined appropriate dispositions; obtained payment approval from third-party payers; utilized clinical skills to provide positive outcomes for both the consumer and the hospital.

Tucker Pavilion

June, 1990 to July, 1995

Mental Health Technician

Provided psychoeducation, supportive counseling, and direct care to inpatient mental health and substance abuse consumers; facilitated community meetings and recreational activities; engendered therapeutic relationships to promote treatment goals.

Poplar Springs Hospital, Petersburg, VA

Intake Counselor March, 1995 to June, 1995

Equivalent job description to previous Intake Counselor position described above; part-time position.

Hopewell Counseling, Hopewell, VA

MSW-Intern May, 1994 to August, 1994

Conducted intake and assessment interviews; developed treatment plans and provided therapy for community mental health consumers.

Friends Association for Children, Richmond, Virginia

MSW-Intern August, 1991 to August, 1992

Facilitated women and children's groups in public-housing community to facilitate improved social-functioning; conducted home visits; provided referrals to community resources; counseled individual with terminal illness.

Richmond Aids Information Network, Richmond, VA

Advocate-Volunteer January, 1989 to June, 1990

Rendered support and advocated for services for person with AIDS.

Institute for Family Centered Services, Richmond, VA

Family Service Coordinator March, 1989 to May, 1989

Developed and implemented treatment plan and coordinated service agencies for family and troubled youth in-home; part-time.

Bon Air Learning Center, Bon Air, VA

Learning Center Supervisor A August, 1987 to October, 1989

Developed treatment plans in conjunction with treatment team for youth in correctional learning facility; implemented behavior-modification programs; facilitated therapeutic relationships to promote treatment plan goals.